

# TERMS AND CONDITIONS OF SALE Last modified - December 2019

The reservation and the hiring imply obligatorily the acceptance of these conditions of sale by the parties.

1. Conditions for setting up the contracts: The campsite is reserved for a tourist clientele in accordance with article 2 of the decree of 11.01.1993. Consequently, the customer must specify his address (home).

This contract is not subject to the provisions of the texts governing residential leases, but those of Decree 93-39 of 11.01.1993 and the decree of 11.01.1993 governing the activity of camping and caravanning.

### 2. Duration of contracts:

The rental is granted on a precarious basis and for leisure purposes only.

The campsite and its facilities are only accessible during the opening period from March to November.

All rental contracts end at the end of their term, as indicated on the client's quotation. The occupation of the pitches or accommodation is personal. It is forbidden for the client to sublet or invite undeclared persons.

### 3. Specific case for the Accommodations:

#### a) Equipment:

The accommodations are equipped (see description per accommodation). An inventory is made before your arrival, it is to be checked. Any anomaly or breach must be reported to the Reception Office within two hours of taking possession of the accommodation. After this time, any damage found will be imputable to you, and we will use the inventory posted in your accommodation to settle any dispute. If everything is in order, your deposit will be returned to you after your departure.

#### b) Sheets

Only the sheets are to be brought, but you can buy some on the spot on request.

It is strictly forbidden to use the beds without sheets. Any person not provided for on arrival will have to buy them on the spot.

### c) Housework:

At your departure, the cleaning of your accommodation and the dishes must be done. The trash cans must be thrown away. All these points

will be randomly checked on your departure and a part of the deposit will be kept if the cleaning is badly done or not done.

### d) Security deposit:

In the case of rental accommodation a deposit will be required on arrival.

If the inventory is done, everything is in conformity with the inventory of fixtures, the deposit will be returned immediately or within 48 hours maximum.

If, on the other hand, the rental is left dirty, degraded, and/or with damaged equipment, an estimate will be notified to the client by simple letter and a supplement may be requested if the deposit is insufficient.

Any tenant leaving before or after office hours will have to leave his deposit as a guarantee, the time to make the inventory of fixtures of his hiring.

### 4. 4. Specific case of pitch:

The customer has the obligation to return the premises in the state in which he took them, any fitting out, transformation and embellishment must be the subject of a request to the operator and remains the property of the operator without the tenant being able to claim any compensation on this account.

The caravans must keep their means of mobility and no permanent improvements must be made. Only removable awnings are tolerated.

# 5. 5. Internal regulations:

Any presence on the campsite implies unreserved acceptance of the internal regulations and rules governing the activity of outdoor accommodation.

### 6. Rates - Rules and regulations:

The occupancy fee is to be paid on arrival. It can be paid by cheque, credit card, holiday vouchers and cash. The VAT in force is at the reduced rate of 10% (article 279 a ter of the C.G.I). The rates are displayed inclusive of all taxes. Any change in the applicable VAT rate will lead to a change in the price including all taxes.

The price includes persons (depending on the capacity of the accommodation) or on the basis of 2 persons for the pitches, water, gas and electricity consumption, one vehicle, and access to the infrastructures and sanitary facilities. Depending on the type of rental, charges (water and electricity) may be invoiced in addition. The payment of the price corresponds to the provision of the pitch. Non-payment will result in the cancellation of the contract. The customer will then have to leave the campsite.

Tourist taxes, collected on behalf of the metropolitan and departmental authorities, are not included in our rates. They depend on the number of adults and are subject to modification by the Metropolitan France.

### 7. Booking conditions:

30% of the rental amount for all stays is requested at the time of booking.

The balance of the rental stay is to be paid at the latest 15 days before the date of arrival.

Reservations are taken from 3.00 pm. The pitch or accommodation is to be vacated in the morning before 11 am.

Any shortened stay is not refunded for any reason whatsoever.

### 8. Cancellation condition:

In case of cancellation, the customer must send a letter to the campsite requesting the cancellation of the stay.

If the cancellation occurs:

- -before 60 days of the rental period. The stay is refunded in full
- -Between the 59th day and the 30th day, 30% of the total rental amount is due;
- -less than 30 days before the start of the rental period, the full amount is due.

Any stay not cancelled according to the above conditions will be charged in full.

# 9. Dispute settlement:

The parties elect domicile at their registered office. Only French law is applicable, any difficulty that may arise in connection with the contract will be within the jurisdiction of the court of the Company's registered office or the client's court.

Should the lessor be obliged to take legal action, the prejudice caused on this count will be repaired by means of an indemnity equal to 10% of the unpaid sums, in addition to the legal interest provided for by French law.

Done at Aubagne on 17/12/19

Date and signature of the client : Preceded by the words: "Read and approved in full".