



# GENERAL TERMS AND CONDITIONS OF SALE

Reservation and rental necessarily imply the acceptance of these conditions of sale by the parties.

## 1. Conditions for setting up contracts :

The campsite is reserved for a tourist clientele in accordance with article 2 of the decree of 11.01.1993.

Consequently, the customer must specify his address (home). This contract is not subject to the provisions of the texts governing residential leases, but those of Decree 93-39 of 11.01.1993 and the decree of 11.01.1993 governing the activity of camping and caravanning.

## 2. Duration of contracts :

The rental is granted on a precautionary basis and for leisure purposes only.

The campsite and its facilities are only open from March to November.

All rental contracts end at the end of their term.

The occupation of the pitches or accommodation is personal. It is forbidden for the client to sublease.

## 3. Specific case for accommodations :

### a) Equipment :

The accommodation is fully equipped (see description per accommodation). An inventory is made before your arrival, it is to be checked. Any anomaly or breach must be reported to the reception within two hours of taking possession of the accommodation. After this time, any damage found will be imputable to you, and we will use the inventory displayed in your accommodation to settle any dispute. If everything is in order, your deposit will be returned to you on your departure.

### b) Sheets :

You only need to bring your own bed linen, but you can rent it on site on request.

It is strictly forbidden to use the beds without sheets. Any person not provided for sheets on arrival will be obliged to rent them on site.

### c) Cleaning :

On your departure, cleaning of your accommodation and washing up must be done. The bins must be thrown away. All these points will be checked on your departure and part of the deposit will be retained if the cleaning is badly done.

### d) Deposit :

In the case of rental accommodation, a deposit will be required on arrival.

If the inventory is done, everything is in conformity with the inventory of fixtures, the deposit will be returned immediately or within 48 hours maximum.

If, on the other hand, the rental is left dirty, degraded, and/or with damaged equipment, an estimate will be notified to the client by simple letter and a supplement may be requested if the deposit is insufficient.

Any tenant leaving before or after office opening hours must leave his deposit as a guarantee, while the inventory of fixtures of his rental is made.

## 4. Specific case for pitches :

The client has the obligation to return the premises in the state in which he took them, any fitting out, transformation and embellishment must be the subject of a request to the operator and remains the property of the operator without the tenant being able to claim any compensation on this account.

Caravans must keep their means of mobility and no permanent improvements must be made. Only removable awnings are tolerated.

## 5. Internal rules :

Any presence on the campsite implies unreserved acceptance of the internal regulations and rules governing the outdoor hotel business.

## 6. Prices - Payment of services :

The occupancy fee is to be paid on arrival. It can be paid by cheque, credit card, chèques vacances and cash. Current VAT is at the reduced rate of 10% (article 279 a ter of the C.G.I.). The rates are displayed inclusive of all taxes. Any change in the applicable VAT rate will lead to a change in the price including all taxes.

The price includes people (depending on the capacity of the accommodation) or on the basis of 2 people for the pitches, water, gas and electricity consumption, one vehicle, and access to the facilities and sanitary installations.

Depending on the type of rental, charges (water and electricity) may be invoiced in addition.

The payment of the price corresponds to the provision of the pitch. Non-payment will result in the cancellation of the contract. The customer will then have to leave the campsite.

Tourist taxes, collected on behalf of the city and the department, are not included in our rates. They depend on the number of people and are subject to modification by the city.

## 7. Booking conditions :

The payment of the booking fee for all stays is requested at the time of booking to confirm the reservation.

The booking fee is non-refundable. No deposit is required.

The balance of the rental stay must be paid 7 days before the arrival date. The maximum time limit for payment of the balance of the rental stay may be modified according to the decision of the campsite management and the government related to the health crisis of Covid-19.

Reservations are taken from 3pm onwards. The pitch or accommodation must be vacated in the morning before 11am.

**Any shortened stay will not be refunded for any reason whatsoever.**

## 8. Cancellation policy :

In case of cancellation, the customer must send a letter to the campsite requesting the cancellation of the stay.

If the cancellation occurs :

-before 7 days of the rental period, the stay is refunded in full.

-less than 7 days from the date of rental, the rental is due in full.

Any stay not cancelled according to the above conditions will be charged in full.

**The date of refund will only be made after validation of the payment made for the entire stay.**

## 9. Dispute resolution :

The parties shall elect domicile at their registered office. Only French law is applicable. Any difficulty that may arise in connection with the contract shall be subject to the jurisdiction of the court of the Company's registered office or the customer's court.

Should the lessor be obliged to take legal action, the prejudice caused on this count will be repaired by means of an indemnity equal to 10% of the unpaid sums, in addition to the legal interest provided for by French law.

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